

PROTECTING YOUR SECURITY

Tips for Identifying Fraudulent Email

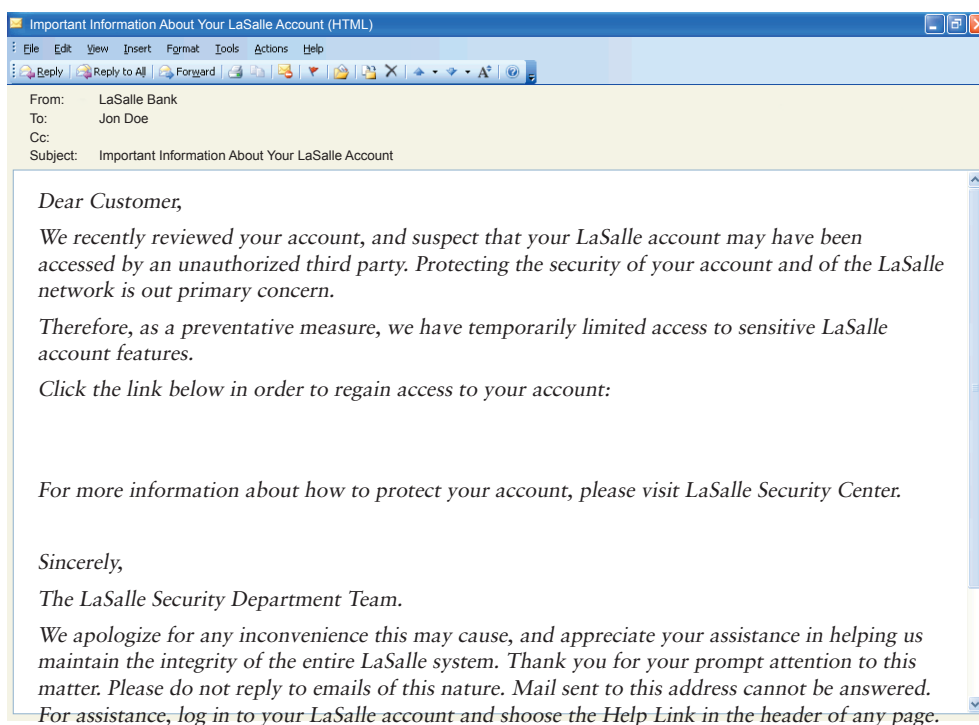


PMA Clients,

In an effort to provide the best customer service and further protect your account, we wanted to provide you with some information on how to identify and destroy fraudulent/spam email. Also known as phishing, fraudulent email is often sent with the brand names of specific banks, e-retailers and credit card companies in an effort to lure recipients into providing financial data such as credit card numbers, account usernames, passwords and social security numbers.

Fraudulent Email Example

Below is an example of a fraudulent email. Should you receive an email of this nature, do not respond to it and contact your PMA representative.



Tips for Identifying Fraudulent Email

- » Urgent appeal for action.
- » Statements regarding account closure.
- » Embedded links requesting personal information.
- » Awkward writing, spelling or grammatical errors, and poor design.
- » Lack of alternative method for communicating information (e.g., phone, mail, physical locations, etc.).
- » Generic greeting.
- » Attachments asking you to install software. (Fraudsters use this to record keystrokes and online activity.)

For more information and on how to report Phishing and other email scams access www.antiphishing.com.

If you have any questions regarding your account, contact your PMA representative at 630.657.6400

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